AT&T 9-State

Local Service Ordering Requirements (LSOR)

Implementation Release Date - 11/10/18, Version 10.28

This document applies when CLEC is ordering services from the following AT&T ILEC: BellSouth Telecommunications, LLC d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina and AT&T Tennessee, who shall collectively be referred to as "AT&T Southeast Region" or "AT&T 9-State" for purposes of this document.

AT&T 9 State reserves the right to revise this document, at any time, as necessary to more accurately reflect current systems and processes.

NO REPRESENTATIONS OR WARRANTIES EXPRESSED OR IMPLIED ARE MADE WITH RESPECT TO THE ACCURACY OF ANY INFORMATION SET FORTH HEREIN.

Telcordia and Common Language are registered trademarks and inconectiv, CLCI, CLEI, CLFI, CLFI, USOC, FID, NC, NCI and NC/NCI, are trademarks of Telcordia Technologies, Inc. The Common Language codes identified herein are the proprietary information of Telcordia Technologies, Inc. dba as iconectiv ("iconectiv") and are licensed to AT&T Services Inc. The Common Language codes are provided herein solely for the purpose of this document and may not be reproduced, stored, or used for any other purpose without the express, written consent of inconectiv.







Table of Contents - Volume I

5c. AT&T Error Codes & Messages

ADDED ERROR CODES & MESSAGES

REVISED ERROR CODES & MESSAGES

REMOVED ERROR CODES & MESSAGES

Revision History

Note:

Volume I contains the revision history of the last release of the 9-State LSOR. All previous revision histories to the 9-State LSORs may be retrieved from CLEC Online by following the path of CLEC Handbook / Handbook State / Ordering / AT&T SE Region LSOR - Local Service Ordering Requirements.

11/15/08 - Version 10.03 (Initial Release of the LSOR)

03/21/09 - Version 10.04 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walk-through changes. All changes where applicable are identified through individual sections and fields in the Revision History section located on the above CLEC Online path.

07/18/09 - Version 10.05 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-18-09 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-18-09 (10.05) release are:

- CLECSES09-011 (Initial)
- CLECSES09-002 (Final)
- CLECSES09-027 (Final Results)
- CLECSES09-004 (Exception)

11/14/09 - Version 10.05 (Updated Release - Began releasing *two* LSOR versions) Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in

the 11-14-09 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-14-09 (10.05) release are:

- CLECSES09-005 (Initial)
- CLECSES09-021 (Final)
- CLECSES09-052 (Final Results)
- CLECSES09-022 (Exception)
- CLECSES09-068 (Exception Results)

11/14/09 - Version 10.06 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-14-09 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-14-09 (10.06) release are:

- CLECSES09-005 (Initial)
- CLECSES09-021 (Final)
- CLECSES09-052 (Final Results)
- CLECSES09-022 (Exception)
- CLECSES09-068 (Exception Results)

03/20/10 - Version 10.06 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-20-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-20-10 (10.06) release are:

- CLECSES09-023 (Initial)
- CLECSES09-024 (Final)
- CLECSES10-013 (Exception)
- CLECSES10-001 (Exception Results)
- CLECSES10-019 (Updated Documentation Defect)
- CLECSES10-024 (Documentation Defect)

03/20/10 - Version 10.07 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-20-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-20-10 (10.07) release are:

- CLECSES09-023 (Initial)
- CLECSES09-024 (Final)
- CLECSES10-013 (Exception)
- CLECSES10-001 (Exception Results)
- CLECSES10-019 (Updated Documentation Defect)
- CLECSES10-024 (Documentation Defect)

07/17/10 - Version 10.07 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-17-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-17-10 (10.07) release are:

- CLECSES10-002 (Initial)
- CLECSES10-004 (Final)
- CLECSES10-005 (Final Results)
- CLECSES10-003 (Exception)
- CLECSES10-052 (Exception Results)
- CLECSES10-039 (Documentation Defect)
- CLECSES10-053 (Documentation Defect)

07/17/10 - Version 10.08 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-17-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-17-10 (10.08) release are:

- CLECSES10-002 (Initial)
- CLECSES10-004 (Final)
- CLECSES10-005 (Final Results)
- CLECSES10-003 (Exception)
- CLECSES10-052 (Exception Results)
- CLECSES10-039 (Documentation Defect)
- CLECSES10-053 (Documentation Defect)

11/13/10 - Version 10.08 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-13-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-13-10 (10.08) release are:

- CLECSES10-014 (Initial)
- CLECSES10-015 (Final)
- CLECSES10-017 (Exception)
- CLECSE10-143 (OBF Manual Form)

11/13/10 - Version 10.09 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-13-10 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-13-10 (10.09) release are:

- CLECSES10-014 (Initial)
- CLECSES10-015 (Final)
- CLECSES10-017 (Exception)
- CLEC<u>SE10</u>-143 (OBF Manual Form)

03/19/11 - Version 10.09 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-19-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-19-11 (10.09) release are:

- CLECSES10-018 (Initial)
- CLECSES10-064 (Final)
- CLECSES11-001 (Exception)
- CLECSES11-004 (LSOR Update SASN)
- CLECSES11-025 (LSOR Update ATN)

03/19/11 - Version 10.10 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-19-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-19-11 (10.10) release are:

- CLECSES10-018 (Initial)
- CLECSES10-064 (Final)
- CLECSES11-001 (Exception)
- CLECSES11-004 (LSOR Update SASN)
- CLECSES11-025 (LSOR Update ATN)

07/16/11 - Version 10.10 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-16-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-16-11 (10.10) release are:

- CLECSES11-002 (Initial)
- CLECSES11-003 (Final)
- CLECSES11-016 (Final Results)
- CLECSES11-005 (Exception)

07/16/11 - Version 10.11 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-16-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-16-11 (10.11) release are:

- CLECSES11-002 (Initial)
- CLECSES11-003 (Final)
- CLECSES11-016 (Final Results)
- CLECSES11-005 (Exception)

11/12/11 - Version 10.11 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-12-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-12-11 (10.11) release are:

- CLECSES11-017 (Initial)
- CLECSES11-018 (Final)
- CLECSES11-077 (Final Results)
- CLECSES11-019 (Exception)
- CLECSES11-072 (Exception Results)

11/12/11 - Version 10.12 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-12-11 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-12-11 (10.12) release are:

- CLECSES11-017 (Initial)
- CLECSES11-018 (Final)
- CLECSES11-077 (Final Results)
- CLECSES11-019 (Exception)
- CLECSES11-072 (Exception Results)

03/17/12 - Version 10.12 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-17-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-17-12 (10.12) release are:

- CLECSES11-020 (Initial)
- CLECSES11-073 (Final)
- CLECSES11-074 (Final Results)
- CLECSES12-001 (Exception)

03/17/12 - Version 10.13 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-17-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-17-12 (10.13) release are:

- CLECSES11-020 (Initial)
- CLECSES11-073 (Final)
- CLECSES11-074 (Final Results)
- CLECSES12-001 (Exception)

07/21/12 - Version 10.13 (Updated Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-21-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-21-12 (10.13) release are:

- CLECSES12-002 (Initial)
- CLECSES12-003 (Final)
- CLECSES12-030 (Exception)

07/21/12 - Version 10.14 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 07-21-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-21-12 (10.14) release are:

- CLECSES12-002 (Initial)
- CLECSES12-003 (Final)
- CLECSES12-030 (Exception)

11/10/12 - Version 10.15 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 11-10-12 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-10-12 (10.15) release are:

- CLECSES12-005 (Initial)
- CLECSES12-031 (Final)
- CLECSES12-032 (Exception)

03/16/13 - Version 10.16 (Initial Release)

Updates are based on multiple CLEC/AT&T 9-State Walked-through changes. All changes where applicable are identified through individual sections and fields in the 03-16-13 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-16-13 (10.16) release are:

- CLECSES12-033 (Initial)
- CLECSES12-034 (Final)
- CLECSES12-051 (Final Results)
- CLECSES13-002 (Exception)

07/20/13 - Version 10.17 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 07-20-13 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-20-13 (10.17) release are:

- CLECSES13-001 (Initial)
- CLECSES13-003 (Final)
- CLECSES13-005 (Exception)
- CLECSES13-036 (Updated Exception)

11/09/13 - Version 10.18 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-09-13 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-09-13 (10.18) release are:

- CLECSES13-004 (Initial)
- CLECSES13-010 (Final)
- CLECSES13-011 (Exception)

07/19/14 - Version 10.19 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 07-19-14 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 07-19-14 (10.19) release are:

- CLECSES14-001 (Initial)
- CLECSES14-002 (Final)

11/15/14 - Version 10.20 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-15-14 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-15-14 (10.20) release are:

- CLECSES14-003 (Initial)
- CLECSES14-004 (Final)
- CLECSES14-005 (Exception)

03/21/15 - Version 10.21 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 03-21-15 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 03-21-15 (10.21) release are:

- CLECSES14-020 (Initial)
- CLECSES14-021 (Final)
- CLECSES15-001 (Exception)
- CLECSES15-002 (Exception Results)

11/14/15 - Version 10.22 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-14-15 Revision History section (Volume I) of the LSOR.

The latest cumulative accessible letters to the 11-14-15 (10.22) release are:

- CLECSES15-003 (Initial)
- CLECSES15-004 (Final)
- CLECSES15-005 (Exception)

03/19/16 - Version 10.23 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 03-19-16 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 03-19-16 (10.23) release are:

- CLECSES15-043 (Initial)
- CLECSES15-044 (Final)

11/12/16 - Version 10.24 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-12-16 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 11-12-16 (10.24) release are:

- CLECSES16-002 (Initial)
- CLECSES16-003 (Final)

03/18/17 - Version 10.25 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 03-18-17 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 03-18-17 (10.25) release are:

- CLECSES16-005 (Initial)
- CLECSES16-040 (Final)

11/11/17 - Version 10.26 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-11-17 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 11-11-17 (10.26) release are:

- CLECSES17-002 (Initial)
- CLECSES17-003 (Final)

03/17/18 - Version 10.27 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 03-17-18 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 03-17-18 (10.27) release are:

- CLECSES17-005 (Initial)
- CLECSES17-040 (Final)

11/10/18 - Version 10.28 (Initial Release)

Updates are based on all committed updates and multiple CLEC/AT&T Walkthrough changes. All changes where applicable are identified through individual sections and fields in the 11-10-18 Revision History section (Volume I) of the LSOR. The latest cumulative accessible letters to the 11-10-18 (10.28) release are:

- CLECSES18-007 (Initial)
- CLECSES18-008 (Final)

5c. AT&T Error Codes & Messages

ADDED ERROR CODES & MESSAGES

ERROR CODE	ERROR MESSAGE
None at this time	

REVISED ERROR CODES & MESSAGES

ERROR CODE	ERROR MESSAGE
None at this time	

REMOVED ERROR CODES & MESSAGES

ERROR CODE	ERROR MESSAGE
None at this time	